



Child Development Home Complaint

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| Name of Provider Amber Chesmore | County Louisa | |
| Care Address 510 N Chestnut St | City Wapello | Zip Code 52653 |
| Mailing Address 510 N Chestnut St | City Wapello | Zip Code 52653 |
| Phone (319) 523-3810 | Email a_chesmore@hotmail.com | |

Date of Complaint: January 6, 2015

Date of Visit: January 12, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
-

Summary of Complaint:

The provider submitted billing to the department and it was observed that:

On 12/8/14 you had cared for 7-8 children from 5:00am to 8:30am

On 12/9/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/10/14 you had cared for 7-8 children from 5:00am to 8:30am.

On 12/11/14 you had cared for 7-8 children from 5:00am to 8:30am.

On 12/12/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/15/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/16/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/17/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/18/14 you had cared for 7 children from 5:00am to 8:30am.

On 12/19/14 you had cared for 7-8 children from 5:00am to 8:30am.

Rule Basis and Findings of Complaints:

110.4 No more children are in care than the rules for the specific category will allow.

110.8(1) SPECIFIC REQUIREMENTS FOR CHILD DEVELOPMENT HOME CATEGORY "A"

110.8(1)a Not more than two additional school-age children for less than two hours at any one time.

This worker went to the home of the childcare provider and confronted her on the allegations before the department. There were no daycare children present during this worker's visit to the home today. Amber stated she has 8 daycare children that include a family of 4 and a family of 3. She indicated the mother of one family has to drop off her children at 5:15 am; however the father of these children can drop them off later (6:00 am or later) if he is not out of town. Amber admitted she knew it was wrong when she was allowing the parents to do this in the morning before school, but it was not usually a problem in the past.

A full compliance visit was not completed at the home today as one had been completed on 10/21/14.

Complaint: There is a preponderance of evidence the allegations before the department are true based on the provider's own admission and the submitted billing to the department.

Resolution and Action Required:

This worker had Amber sign a safety plan with the department of human services that states:

"Amber will insure that she operates her daycare business within her legally authorized number of children that she is allowed to care for at any given time based on her specific category of registered child development home. This shall take effect immediately and will last as long as she provides childcare services."

The department will conduct random follow up visits to the home in order to insure that this safety plan is adhered to.

Amber and this worker came to an agreement that the best option for her to pursue in order to prevent this from occurring in the future is to change her category of registration to a Category B instead of her current Category A level of certification. This will allow Amber to have two part time children in addition to her 6 full time preschool-aged daycare that would allow for her school-aged children to be in the home longer both before and after school. This worker assisted Amber in measuring her usable floor space in the room she would utilize for daycare and determined it would meet the necessary requirements for the amount of children she would care for. Amber will officially request to change her category of child care registration to that of a Category B home by 1/16/15.

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| Consultant's Signature | Date |
| Supervisor's Signature MACHELLE PEZLEY | Date 01/20/15 |